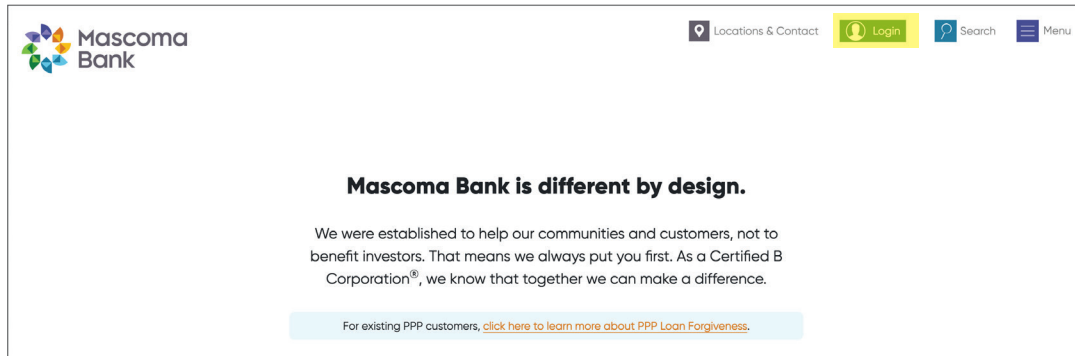


# Recover your password for Mascoma Bank Digital Banking

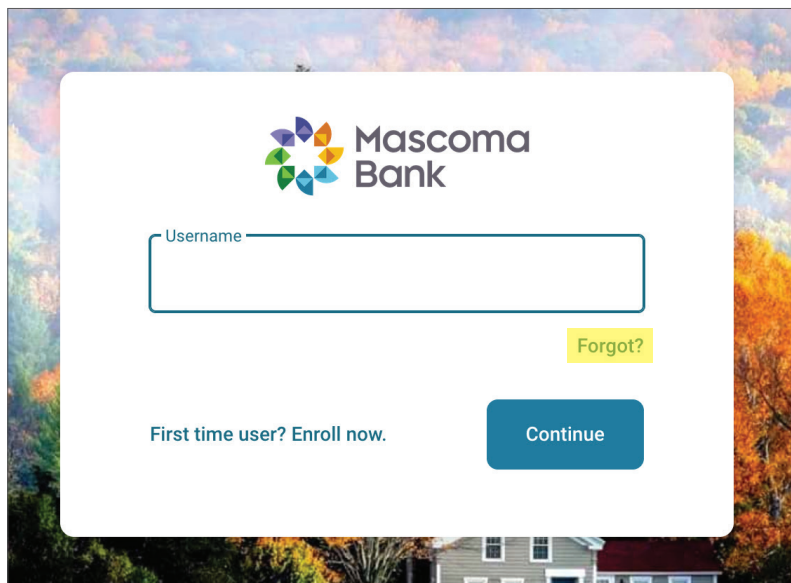
1

Visit [MascomaBank.com](https://MascomaBank.com) and click the green [Login](#) button at the top of your screen.



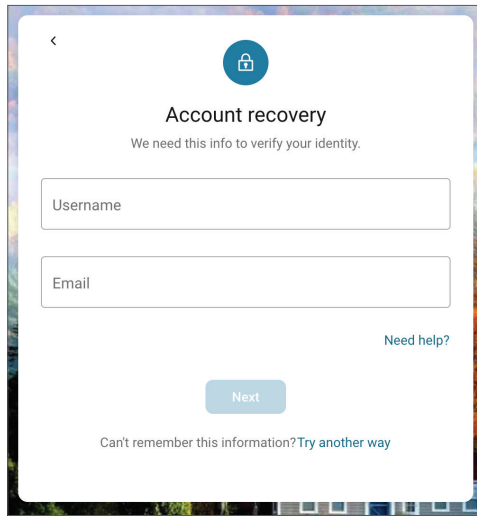
2

Click the "[Forgot?](#)" link under the Username block on the login screen.



3

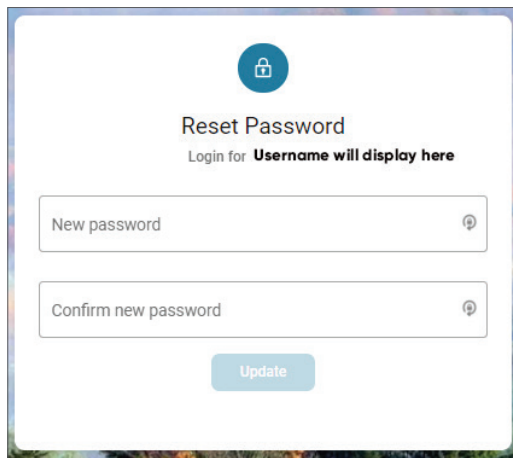
Enter your username and email address and click "Next."



The screenshot shows a mobile application interface for account recovery. At the top, there is a back arrow and a lock icon. The title is "Account recovery" with the subtitle "We need this info to verify your identity." Below this are two input fields: "Username" and "Email". To the right of the "Email" field is a link that says "Need help?". At the bottom center is a "Next" button. At the very bottom, there is a link that says "Can't remember this information? Try another way".

4

Enter and confirm your new password and click "Update."



The screenshot shows a mobile application interface for resetting a password. At the top, there is a back arrow and a lock icon. The title is "Reset Password" with the subtitle "Login for Username will display here". Below this are two input fields: "New password" and "Confirm new password", each with a password visibility icon on the right. At the bottom center is an "Update" button.

