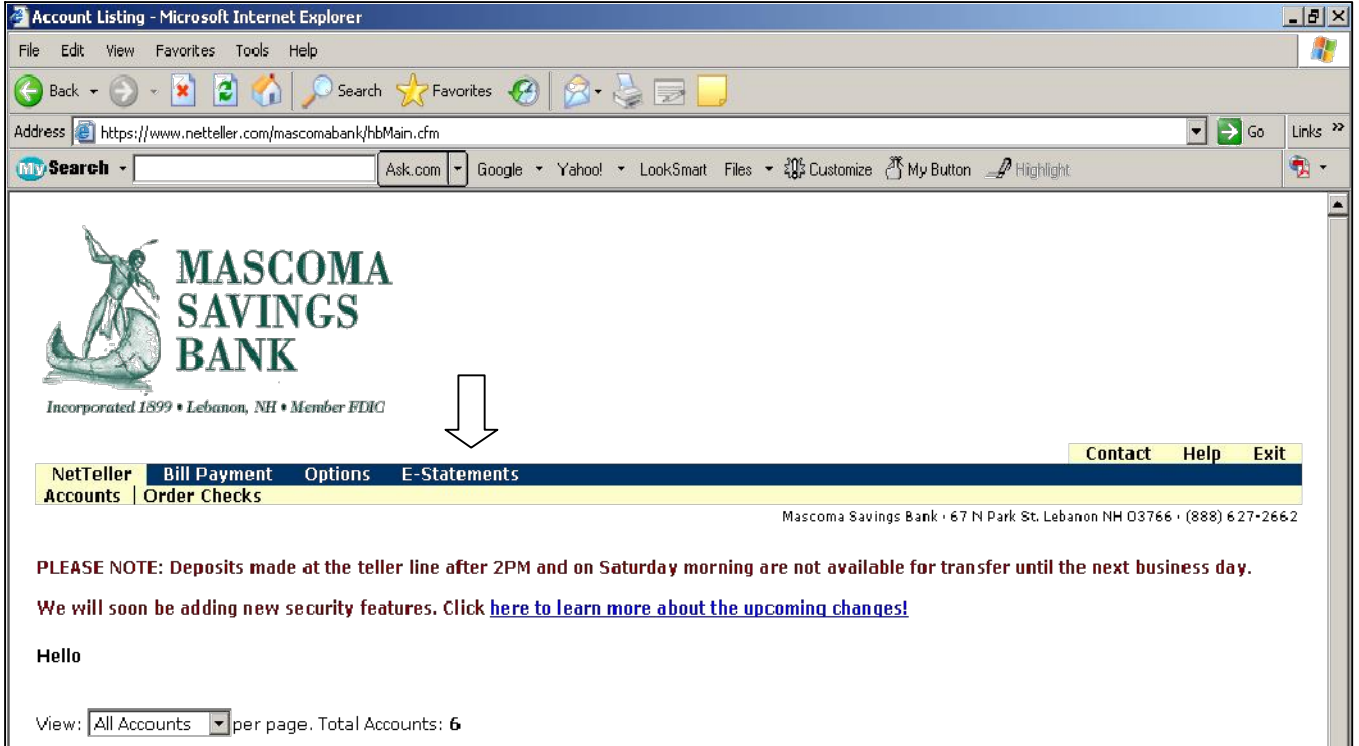


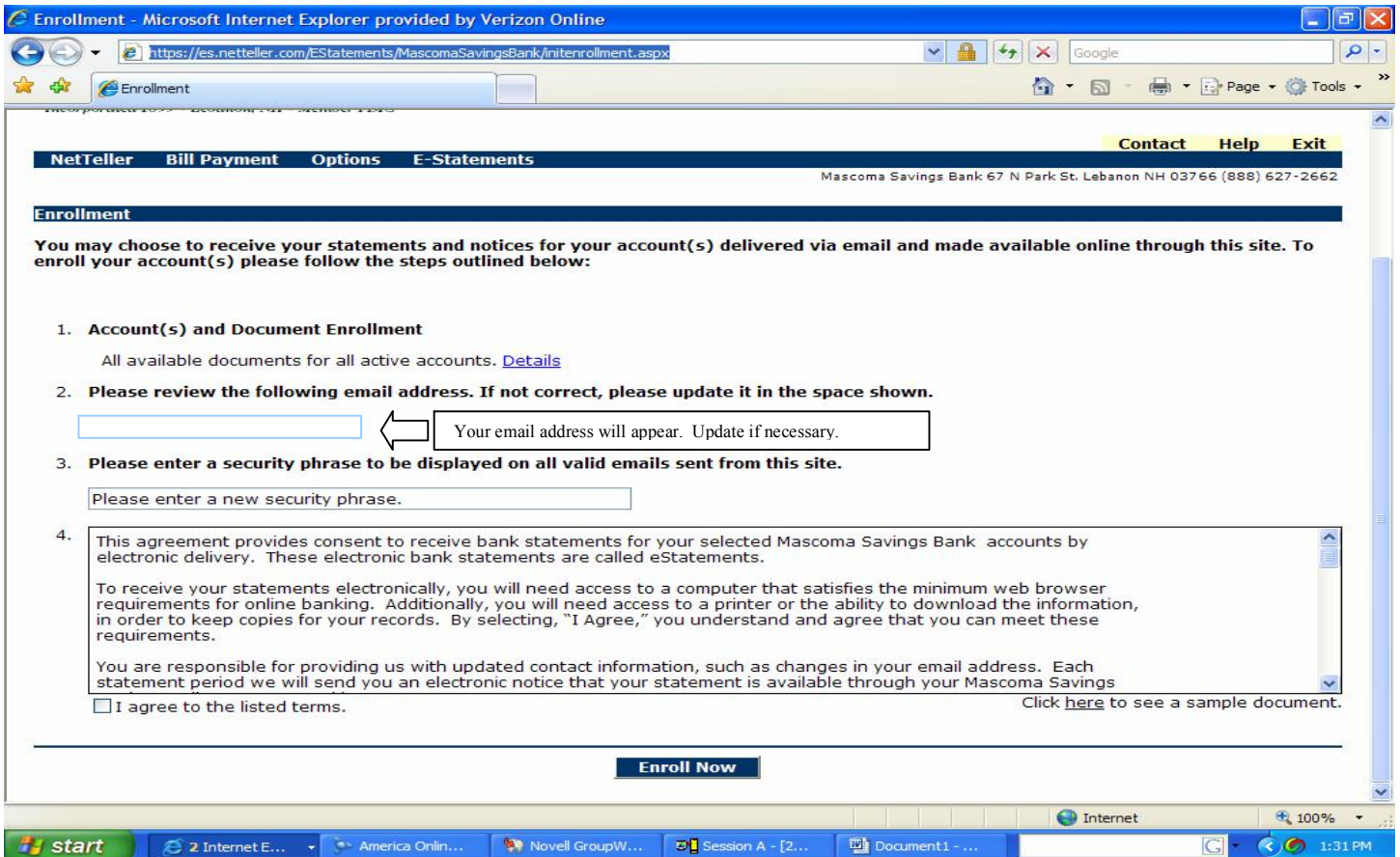
## SIGNING UP FOR E-STATEMENTS

- A. Sign into your Netteller
- B. Click on the E-Statement Tab



### C. E-STATEMENT Enrollment Screen

When the E-Statement tab is selected, the following screen appears. Step-by-Step instructions to follow:



1. You must click on “details” in order to view and select the accounts and documents that they wish to enroll for electronic delivery. Once you have made your selections, click on “Save Settings” to save the information. To view a sample of this screen scroll down.
2. Review/update your e-mail address.
3. Enter a security phrase. This phrase is what will appear in the subject line of the email when you receive your monthly statement.
4. Agree to the terms by checking the box next to “I agree to the listed terms.”
5. To complete the process, you must click on the “Enroll Now” button. An e-mail will be sent to the e-mail address listed on the screen confirming the enrollment.
6. You are now set up to receive your monthly statement(s) electronically. You can expect to receive your statement email at your next statement cycle.

If you have any questions or concerns please contact a Customer Service Representative at 1-888-MASCOMA (1-888-627-2662)

This is the Account and Document Enrollment window when you click “Details” for you to choose the accounts that you want to receive an E-Statement as stated in Step 1.

The screenshot shows a web browser window titled "Enrollment - Microsoft Internet Explorer provided by Verizon Online". The address bar shows the URL: <https://es.netteller.com/EStatements/MascomaSavingsBank/initenrollment.aspx>. The browser's menu bar includes AOL, Search, Top Stories, Investing, Games, Sports, AOL Radio, and MapQuest. The main content area features the Mascoma Savings Bank logo and navigation links for NetTeller, Bill Payment, and Enrollment. A central "Account and Document Enrollment" window is open, displaying a tree view with the following items checked:

- All Accounts
- E Statement Test
  - Statement

Below the tree view are "Save Settings" and "Cancel" buttons. To the right of the enrollment window, there are links for "Contact", "Help", and "Exit", along with the phone number "Lebanon NH 03766 (888) 627-2662". The bottom of the page contains a disclaimer: "This agreement provides consent to receive bank statements for your selected Mascoma Savings Bank accounts by electronic delivery. These electronic bank statements are called eStatements. To receive your statements electronically, you will need access to a computer that satisfies the minimum web browser requirements for online banking. Additionally, you will need access to a printer or the ability to download the information."

The Windows taskbar at the bottom shows the Start button, several open applications (America Online, Novell Group, Mascoma Savi..., Enrollment - Mi..., New EST Scree...), and the system tray with the time 11:40 AM.